



NASSAU PRIDE: RETURN/EXCHANGE POLICY

Apparel:

You can return or exchange your purchase for any reason within 30 days of the purchase date. A full refund will be applied as long as the purchased item has not been used or worn, is in new condition with original packaging and original receipt.

Returns/Exchanges must pass the approval process before a return/exchange is made. Items received more than 30 days after date of shipment will not be accepted or if they were disapproved, they will be returned to sender.

Please fill out the form return/exchange form below.

Please Note: For all returns, \$7.95 will be deducted from the refund amount for shipping. All exchanges are FREE. Make sure you include your desired SKU (item #), Size, and Quantity in the return/exchange form.

Send the item(s) back to the address below in their original packaging and we'll process your return upon approval.

Nassau Pride Order Returns
9526 Argyle Forest Blvd. STE B2 #427
Jacksonville, FL 32222



NASSAU PRIDE RETURN / EXCHANGE FORM

Bill to Name: _____ Phone: _____

Ship to Name: _____ Phone: _____

HOW TO RETURN MERCHANDISE BY MAIL (Return Label is NOT valid on APO/FPO, Hawaii, or Alaska returns)
Please complete this form and ship your return/exchange to: Nassau Pride Returns, 9526 Argyle Forest Blvd. STE B2 #427, Jacksonville FL 32222

1. Fill out the **I AM RETURNING** section of this form. Please be sure to tell us the reason for your return.
2. Complete the **I WOULD LIKE** section. Tell us whether you would like an exchange or refund by checking the box.
3. Pack the item(s) you are returning **AND** this return/exchange form carefully in the original packaging.
4. Complete the top portion of the return label with your name and address.
 - Returns will be charged \$7.95 for the use of Nassau Pride shipping. Exchanges are free.
 - **APO/FPO, Hawaii, or Alaska customers must provide their own return shipping.**
5. Peel the label from its backing and attach to your return package.
 - Be sure to remove, completely cover, or cross out the original shipping label.
6. **Please keep the bottom portion of the label (which includes the tracking number of your return) for tracking and confirmation purposes.**

I AM RETURNING:

Order #: _____

Quantity	Product/SKU #	Description	Size	Reason for Return (use codes below)

RETURN CODES

01-Too Large, 02-Too Small, 03-Color Not as Expected, 04-Style Not as Expected, 05-Value Not as Expected, 06-Manufacturers Defect, 07-Damaged in Transit, 08-Wrong Product Shipped, 09-Don't Like, 10-Changed Mind

I WOULD LIKE (please check return or exchange below)

___ Please exchange my returned merchandise for the following item(s). (Return label is free on exchanges.)

___ Please refund me in my original form of payment. (Return Label costs \$7.95; deducted from refund.)

Quantity	Product/SKU #	Style (M, W, Y)	Style	Size	Price